



# Louisville Medical Center Federal Credit Union

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## Lost/Stolen Report PIN Request

### Lost/Stolen Card Report

for ATM Cards • VISA Credit Cards • VISA Debit Cards

### PIN Request

for ATM/Debit/Credit Cards • VirtualBranch • \$tatLine

#### REQUEST TYPE

- ATM Card
- VISA DEBIT Card
- VISA CREDIT Card
- \$tatLine
- VirtualBranch

**FIRST**, if your ATM/VISA Debit/VISA Credit Card has been lost or stolen, **CALL IMMEDIATELY TO REPORT IT!**

To report a lost or stolen ATM or VISA Debit Card, call 1-800-472-3272.

To report a lost or stolen VISA Credit Card, call 1-800-991-4964.

**AFTER** you have called, please follow up by completing this form and forwarding it to the Credit Union as soon as possible.

**If you have suffered a loss, you must also file a Police Report.**

You may also use this form to request a replacement card and/or to request reissue of your PIN (Personal Identification Number).

Date: \_\_\_\_\_ Time: \_\_\_\_\_  AM  PM

Member Name: \_\_\_\_\_ Daytime Phone: \_\_\_\_\_

Member's E-Mail Address: \_\_\_\_\_

Account Number: \_\_\_\_\_ Card #: \_\_\_\_\_  Individual  Joint

- REASON:**  LOST  REPLACEMENT  PIN RESET REQUEST (Personal Identification Number)
- STOLEN  DAMAGED

Describe Circumstances/Details/Reason: \_\_\_\_\_  
\_\_\_\_\_

**Has a Police Report been filed?**  YES  NO (If YES, a copy is needed for our file.)  
*Police reports are required if you suffered a loss.*

#### LAST CARD USAGE INFORMATION

Date: \_\_\_\_\_ Time: \_\_\_\_\_

Location \_\_\_\_\_

Transaction Amount \$ \_\_\_\_\_  ATM  POS

- ATM Card**  
Automated Teller Machine
- VISA Credit Card**
- VISA Debit Card**
- VirtualBranch®**  
Internet Home Banking
- \$tatLine**  
24/7 Audio Response

- I hereby report my Louisville Medical Center Federal Credit Union ATM/VISA DEBIT/VISA CREDIT CARD LOST or STOLEN as indicated above. I request a new card and PIN be issued to me. I understand there is a **\$5.00** charge per card for reissue.
- I hereby request a Replacement ATM/VISA DEBIT/VISA CREDIT CARD for the reason stated above. I understand there is a **\$5.00** charge per card for reissue.
- I hereby request a new PIN for my existing ATM/VISA DEBIT/VISA CREDIT CARD or Anytime Access through \$tatLine or VirtualBranch as indicated above. I understand there is a **\$2.00** charge per PIN to reissue or reset this number.

Member Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
(Must be Signed Prior to Reissue)

#### ACTION TAKEN: (for Credit Union use only.)

- ATM Card Ordered \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_ by \_\_\_\_\_
- DEBIT Card Ordered/Reset \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_ by \_\_\_\_\_
- CREDIT Card Ordered/Reset \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_ by \_\_\_\_\_
- \$tatLine Fee(s) Charged \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_ by \_\_\_\_\_
- VirtualBranch

*its easy*  
**LMedFCU.org**